
GREG NORRIS

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6207 N A st
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Profile

Passionate about building, educating, and improving communities as well as preserving history.

Experience

Apple: 2008-Present

My experience is that of serving Apple's customers bas both internal and external through education, sales and repair.

- Cashier: January 2008 - April 2009
- Concierge: April 2009 - January 2010
- Technical Specialist: January 2010 - October 2010
- Trainer: October 2010 - Present

Education

Arizona State University, BS, 2021(Urban Planning)
Florida State University, 2009-2012 (Visual Disability Education)
St. Petersburg College, AA, 2006-2009, (Education)

Skills

Customer service: I love learning more about a customer, making a connection, and finding the right solution for their needs.

Written Communication: I am skilled at crafting written messages that conveys the message needed for the moment.

Interpersonal Savvy: I am able to build rapport with people and build relationships with people across levels and functions.

Learning on the fly: I enjoy diving into new challenges and am quick to learn and utilize new information.
